Terra Dotta Newsletter, September 2012

New TD Website Design

Terra Dotta's public website has a fresh new look. Check out the new design here. Take a look at our new 3 minute product video. Let us know what you think on Facebook and Twitter.

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TDU Discussion Forum: Profile Picture Upload Repaired

The profile picture upload tool has been fixed in the Terra Dotta University discussion forum. Under the profile page, there is a button where you can upload an image that is 120x120 pixels and less than 100kb in size.

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Welcome New Clients:

- ► Adelphi University
- ► Carroll University
- ► Doane College
- ► East Carolina University
- ► English Language Center-Oklahoma
- ► Franklin & Marshall College
- ► Japan Center for Michigan Universities
- ► Rhodes College
- ► Santa Barbara City College
- ► Union College

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Newly Launched Clients:

- ► American University Washington College of Law
- ► Baldwin-Wallace College
- ► California State University, Long Beach
- ► Kirkwood Community College
- ► Palm Beach Atlantic University

Jason Johnson: Technical Support Engineer

Jason began working for Terra Dotta in 2007. Jason provides technical support in the areas of integration with campus data systems, credit card processing systems and the investigation and resolution of client reported problems. For problem reports, Jason attempts to duplicate issues in Terra Dotta's test environment and then explores options to identify a solution. He then gets together with the client to decide how to implement those solutions on the client's website.

Jason has been working in web development for over 13 years, ever since he was offered a full-time programming position by IBM's webmaster in 1999 after developing a support website that made it easy for their clients to download hardware drivers.

Outside the office, Jason loves spending time with his family—his wife Letia, his daughter Mikayla, and his son Arrington—and playing tennis. He hopes to one day take an Alaskan cruise.

What makes working at Terra Dotta special for Jason is the people. He says that "we are like a family. We have our good days and our bad days. But, at the end of the day, we stick together to make our software the best that it can be."

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WEBINARS: Learn what Terra Dotta Software can do for you

Risk Management Offices

Find out how your institution can track all faculty, staff and student travel to ensure their safety and reduce your liability. Learn how you can use this data most effectively, as well as how you can have direct communication with travelers before, during, and after their trip.

- ► September 19, 2012 11:00 AM-12:00 PM EDT
- ► Tuesday October 9, 2012 11:00 AM-12:00 PM EDT

ISSS Offices

Attend a product information webinar to learn how our software can benefit your International Student and Scholar Services office.

- ► Wednesday September 19, 2012 3:00-4:00 PM EDT
- ► Tuesday October 30, 2012 3:00-4:00 PM EDT

Study Abroad Offices

►St. Mary's College of Maryland
►St. Norbert College
►Thomas Jefferson University
►University of South Dakota

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New Directory Provider:

►AHA International

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People Are Talking

With an actively traveling office, [Terra Dotta's] cloud-based SAAS system has given our employees the ability to access student records anytime of day, anywhere in the world.

-John Benander
(VP, Marketing and Technology)
Athena Study Abroad

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Learn more about what our software can do for your Education Abroad office. Register to attend a product information webinar.

►Tuesday October 30, 2012 11:00 AM-12:00 PM

ESL Offices

Discover how to modernize the administration of your ESL Office with our software by attending this webinar.

►Tuesday October 9, 2012 3:00-4:00 PM

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Sharing Quality Practices for Study Abroad Health and Safety
By: Gary Rhodes, Ph.D., Director
SAFETI Clearinghouse, Center for Global Education at UCLA

This month's article focuses on the health and safety challenges that study abroad offices often face, particularly when returning from the less-demanding summer term. The article proposes that study abroad offices not only take advantage of the shared successes of other study abroad offices, who may publish forms they have created or share stories of their challenges online, but also try to look at their issues through the eyes of a risk manager, so as to better gauge the benefits and downsides of different solutions to current health and safety challenges.

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